

NEILSEN PRO-ARC Wear & Care Maintenance

All garments will be delivered in perfect condition free of any manufacturing defaults, garments not meeting customers expectation before been worn may be exchanged within 7 days in original condition and packaging.

Garments will perform to standards outlined on labeling for a period of 3 year only if care instructions are followed and garments are well maintained. Any faults to garments once worn must be reported with photographic evidence of fault. We will investigate problem within 24 hours then decide if garments should be replaced due to fabric, component or construction defect at no cost to customer.

CARE & MAINTENANCE

Oil, grease and soil deposits can impair the fabric's protective performance. Garments must be kept clean to ensure the performance

CLEANING

- Close and cover all zippers and hook & loop fasteners to prevent damage
- Stain treatments may be used. Test and area for color fastness and ensure the product is completely rinsed from the fabric. Do not use stain treatments containing bleach or peroxide.
- Wash separately from other garments
- Machine wash warm (max. 120°F/50°C) using mild detergent
- Rinse 4 times (adding extra rinse to standard 3-rinse cycle) to remove all alkaline and detergent residues
- Do not use chlorine bleach or hydrogen peroxide detergents (Oxy clean)
- Do not use fabric softeners or dryer sheets
- Turn garment inside out before putting it in the tumble dryer
- Tumble dry using permanent press setting (medium)
- Tumble-drying is recommended to protect the garment's water repellent treatment
- Do not dry clean garments

STORAGE

- Do not store your garment in direct sunlight or near sources of UV light, to prevent fading
- Do not store your garment wet

ADJUSTING THE PULL ON BIB TROUSERS

Pull on style with hook and loop waist adjustment tabs on the inside of the waistband. To adjust them: pull on the pant, turn down the waist band like you are folding it down toward your feet, adjust the waistband to the desired position and turn the waistband back up. The adjustment is held firmly between your body and the garment too keeps it from loosening or catching on anything.

We will not replace garments, which have been damaged in the field however for a charge of \$25.00 plus shipping charges we can offer a 7 day repair service. Customer must accept garment will not be as waterproof in repaired area as when purchased.

For further information or to report a complaint contact info@neilsenclothing.com or +1 302 342 1370